



QUALITY POLICY STATEMENT

MaestrocLEAR Limited T/A CT Construction

Version 3

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Approved by Mark Thomson – Managing Director

Date approved January 2026

Next review January 2027

Signed

A handwritten signature in dark ink, appearing to read 'Mark Thomson'.

CONTENTS

Quality Policy Statement 1

Quality Policy Statement 3

QUALITY POLICY STATEMENT

Maestroclear Limited T/A CT Construction endeavour to provide a reliable high-quality service as and when required by our clients promptly responding to their specific requirements. It is our policy to maintain a quality system guided by the principles of ISO9001:2015 ensuring that the application of this standard applies to our business and its activities. As a business, we have made the decision to run our quality management system in line with ISO9001:2015 without being externally accredited. We keep this under review as part of our commitment to continual improvement.

We ensure that this statement and our corresponding Quality Manual is communicated and fully understood by all within the business and that all personnel operate in accordance with these documents.

As we business we ensure that we comply with legislation relevant to our industry by providing information, instruction, and training necessary to the job roles of our personnel. Our Managing Director and Company Director are committed to achieving and maintaining the highest standards of work to meet or exceed the expectations of clients by understanding and being responsive to their requirements.

Therefore, we monitor our quality performance through site visits and regular meetings with our clients to pursue a policy of continuous improvement to our processes, quality of service, and our Quality Management System.

Due to the nature of our works our operative personnel will often work under the supervision and management systems of our client. Where this is the case, we ensure that these personnel are provided with the documentation, tools, equipment, training, and PPE necessary to meet our client's quality standards and operational needs.

To aid us in our commitment to our quality standards objectives are set at annual management review meetings and communicated to all necessary personnel. This statement and our Quality Manual are reviewed annually unless otherwise required, for example due to internal audit recommendations or changes in ISO9001 requirements.

All personnel in the business are trained and encouraged on an ongoing basis to contribute to the achievement of these aims and objectives contained within our Quality Manual.

Our business is committed to:

1. Developing and improving the Quality Management System
2. Continually improving the effectiveness of the Quality Management System
3. The enhancement of client satisfaction

To achieve this, our management team has a continuing commitment to:

1. Ensuring that clients need and expectations are determined and fulfilled with the aim of achieving satisfaction
2. Communicating throughout our business the importance of meeting client needs and all relevant statutory and regulatory requirements
3. Establishing the Quality Policy and Objectives

4. Ensuring that at management reviews quality objectives are set, internal audit results are reviewed and measured to assess the effectiveness of the Quality Management System
5. Ensuring the availability of resources.

The requirements of our Quality Management System (QMS) are mandatory, and all workers have a responsibility and obligation to work towards its successful implementation.